

The Webex AI advantage

Transforming the employee experience with AI.

We surveyed over 1,000 Webex users to uncover the tangible and expected benefits of integrating Webex AI across meetings, messages, and devices.

Welcome to the new era of work—powered by AI.

Webex AI is improving the daily work and collaboration experience for countless professionals. We're thrilled to witness our latest, widely available features making a tangible difference for our customers.

Webex customers are seeing real results with AI-powered features like:



Writing assistance



Translations



Meeting summaries



Message summaries



AI-assisted search

Transforming hybrid work.

Boost productivity

73%

of IT Admins anticipate saving 2 to 8 hours each week with AI-powered search.

75%

saved time with **meeting summaries** and **message summaries**.

Improve communication

Over half

experienced improved brainstorming and idea sharing as well as a reduction in communication barriers with Webex AI.

Enhance collaboration

81%

of remote workers experienced significantly more effective meetings with in-office participants thanks to AI-powered collaboration devices.

85%

experienced a reduction in fatigue and enhanced focus during meetings with AI-powered noise removal and voice optimization.

Unlock the full potential of AI with Webex

These early findings are promising, indicating that customers can significantly enhance workforce productivity and foster more effective collaboration.

At Webex, we're dedicated to providing a secure, AI-driven platform that consistently delivers cutting-edge innovations so you can tap into the evolving possibilities of AI.



Discover Webex AI, the world-class AI platform that fosters human connection and drives exceptional customer experiences.

[Learn more](#)

Survey of users in Webex AI Early Access Program, May 2024.